



UNIVERSITY OF  
BRIDGEPORT

## POLICY AND PROCEDURE

<b>TITLE:</b>	<b>Enhanced Security Measures for Accessing University Systems from Outside the U.S.</b>
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### POLICY STATEMENT:

To further strengthen the security of the University of Bridgeport's network, the Academic and Campus Technology Services (ACTS) department has implemented new measures to block access to university systems from outside the United States. Research shows that a significant portion of account compromises originate from outside the country, and this additional security layer will help protect against those threats

### PROCEDURE DETAILS:

UB staff who need to access University resources while traveling outside the U.S. are required to submit a help ticket to ACTS at [helpdesk@bridgeport.edu](mailto:helpdesk@bridgeport.edu) before their departure. The ticket should include the scheduled dates of travel (departure and return). ACTS will then grant temporary access to systems for the duration of the trip.

Please note: If prior notification is not provided, access will be denied, and the user will need to contact ACTS through the Helpdesk system at [helpdesk@bridgeport.edu](mailto:helpdesk@bridgeport.edu) to regain access.

### PUBLISH POLICY STATEMENT (CLICK ON BOX NEXT TO OPTION-SELECT ALL THAT APPLY):

☐ UNIVERSITY CATALOG

☒ STAFF HANDBOOK

☒ FACULTY HANDBOOK

☐ STUDENT HANDBOOK

### DEFINITIONS:

### EXCLUSIONS:

None

### OFFICES DIRECTLY AFFECTED BY THE POLICY:

Offices and departments with employees assigned UB accounts

**HISTORY:** The Institution does not have a historical policy.

<b>EFFECTIVE DATE:</b>	November 1, 2025
<b>RESPONSIBLE OFFICE (ONLY ONE):</b>	Academic and Campus Technology Services
<b>REVIEW DATE:</b>	Annually

**APPENDIX:**

N/A