Customer Support/Database Support for Innovative Financial Technology Start-up at CTECH IncUBator@ UB

About FundSeeder:

FundSeeder is a financial technology with a focus on big data analytics and fund management industry disruption. You can find out more information by visiting www.fundSeeder.com

About the role:

On a day-to-day basis monitor numerous support requests that require your strong attention to detail to identify issues and discrepancies and initiate appropriate action. A true ‘problem solver’ you will liaise regularly with clients via email support to rectify issues and fix them or forward them to appropriate persons in the company. You will ideally have administrative and/or Customer Service experience in a professional workplace and also knowledge of database infrastructure. Tertiary studies in business will also be highly regarded.

Excellent computer skills (including Excel) along with strong written and spoken English are essential criteria for the role. Customer Service experience in the Banking & Finance sector would be a bonus.

Desired skills:

- Experience in the administrative/customer support role in a financial sector.

- Strong written and spoken English.

- Meticulous and detail oriented.

- Additional knowledge of some of the following languages is ideal.: .NET, C#, ASP.NET, MVC, JavaScript, (jQuery, Kendo, Knockout, AJAX), Java, Spring framework, LINQ, EF, SQL Server, PHP5

Contact:

Emanuel Balarie

ebalarie@fundSeeder.com