Student Comments on Library Staff

Access to a person that will help me find articles on the site. Every time I go there, no one is available. Education is important to me and having a strong staff.

Great staff at the library. Always friendly and helpful

Having a staff available to answer questions at all times is very important.

Having more people helping you find what you need.

Having staff available for help is essential.

Helpful staff

I did contact the library to book a study room and found the staff to be extremely helpful. I also had some questions about doing a research paper and, again, the staff was very willing to help and offer assistance.

I extremely satisfied with library in university of bridgeport. Thank you very much for your support to my

I greatly appreciate the library staff because they always have the answers to my questions.

I have been very pleased with the library help online.

I have had multiple issues with the quality of student staff in the library and print center. Many do not act in a professional manner and do not seem to have had adequate training regarding the printing equipment.

I just would like to add that the people who work at the information desk on the first floor are very helpful and adorable. They always help me and are willing to do whatever it takes to get my questions answered. Congrats

I took a FYS class and Matt came out from the Library to talk to us about how to use the online tools to write a paper and just show us different tips on how to use our resources, that was very cool. the Library should continue to do that and hold workshop. It was very helpful for me.

I used to go to the library to study, until they said I took out a book but never did. I emailed the head librarian but she never got back to me about this dilemma. therefore u do not go to the library unless I have to for class.

I would like to ask the staff to be more tactful.

I would to say thanks to those who respond fast and replay to my request for some articles

If the staff is unable to help students because they are not familiar with the subject or process that a student is asking about it would be helpful if they could provide a warm handoff to someone who is.

I’m an online student. I do a lot of research and there have been several times I have requested help from the librarian Rebecca Dowgier, who has been very helpful. It is because of people like her that makes the library service, particularly for online docents, so valuable.

Interlibrary loan system is excellent. I always get prompt responses. Thank you for your hard work.

Knowledgeable staff is very important to me.

Library staff is very helpful. Each and every staff member is very nice to studen.

Many of the staff are very knowledgeable however some are no. It is a mixed experience.

More assistance from library staff

More free instructors and assistance with research

More librarians to help you with research

More staff is important to answer any questions one might have.

Some who will teach how to do a search, and use the library resources for the research papers

Someone to help find the books in each floor. Although the system to find books is well enlightening, sometimes the books are messy being difficult to find by students

Staff at the library are nice and helpful

Staff available to answer research questions very important, make the trip to the library worthwhile

Staff being available to help is very important to me! I think it is essential to have people who are more knowledgeable about how various different things work here at the library to help guide students.

Staff is very cooperative

Staff that is welcoming and knowledgeable of the basic operations.
The availability of staff is always there and that is always important. The customer service is really bad. Answers or help I need. The staff would always do their best to answer or resolve the issue. The workers for the library are not always the nicest, but offer a lot of help if needed.